



Brevard C.A.R.E.S.

Report March 2019

Strengthening Families...Whatever It Takes!

C.A.R.E.S. PROGRAM

Brevard C.A.R.E.S. Data	Reference	March 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019
Total Number of Children Served by the Agency	CSP TA1	834	417	431	475	456	464	445	421
Total Number of Families Served by the Agency	CSP TA1	357	219	217	218	214	216	206	198
Total Number of Client Complaints & Trackers	RQ BC 1005	0	0	0	0	0	0	1	0
Total Number of Critical Incident Reports	RQ BC 1005	2	3	3	5	5	3	4	2
Percent of Satisfied Families Successfully Completing	PQI	100%	100%	100%	100%	100%	100%	100%	100%
Participate in 6 community awareness events	CSP AT.3, CSP AP.4, B.2, CSP	1	0	2	2	1	3	5	5
Secure one media feature story on child abuse prevention success	CSP B2.1	1	0	0	0	0	0	0	0
Increase revenue from new sources by \$20,000	CSP AT.4, CSP TB.4, BFDSP	0	0	\$ 180,000.00	0	0	0	0	0
Meetings to advocate for prevention resources with community leaders, decision-makers, and the Brevard legislative delegation	CSP B2.2	1	0	0	0	0	0	0	1
Meetings to promote C.A.R.E.S. as an evidence-based practice	CSP B2.3	0	1	2	1	1	0	1	1
Engage all six state legislative offices in at least one activity or event	CSP TB2.1	0	0	0	0	0	0	0	1
Total Monthly Match	BFP Contract	\$ 2,248.81	\$ 5,373	\$ 2,842	\$ 2,465	\$ 17,763	\$ 14,702.99	\$ 16,767.93	\$ 16,954.57

C.A.R.E.S. Program Data		March 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019
Number of Bypass Referrals	PQI	22	13	37	21	18	15	15	21
Number of new Prevention cases	PQI	20	13	14	20	9	15	19	22
Number of new Prevention children	PQI	52	30	36	48	18	32	52	58
Number of Children Served in Prevention	PQI	435	150	172	201	198	196	214	219
Number of Families Served in Prevention	PQI	166	65	71	85	87	84	87	93
Percent of Children Seen	BFP Contract	32%	71%	72%	72%	52%	48%	45%	62%
Number of Removals During Open Services	BFP FVP	0	0	1	0	0	0	1	0
Ongoing supervisor reviews at a minimum of bi-monthly (no more than 90 days between)	BFP CAP	99%	99%	96%	100%	100%	100%	100%	100%

C.A.R.E.S. Program Case Closure Data		March 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019
Total number of FSN closures	PQI	64	8	6	7	20	14	1	23
Percent of Successfully Closed Cases without Verified Abuse 6 months	BFP Contract	92%	88%	100%		100%	100%	100%	100%
Percent of Satisfied Families Successfully Completing (*not final FTC Survey)	PQI	100%	100%	100%	100%	100%	100%	100%	100%

C.A.R.E.S. Program Caseload Data		March 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019
Monthly Average Per Care Coordinator (# of Families)	PQI	32	13	18	17	17	17	17	19
Monthly Average Per Family Partner (# of Families)	PQI	2	n/a	0	0	0	0	n/a	n/a
Average length of Participation	PQI	100	124	93	85	102	98	96	101

HEAD START SERVICES

Head Start Services Data		March 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019
Number of New Children Served by Head Start Coordinator	PQI	6	24	20	17	13	2	3	0
Number of Children Served by Head Start Coordinator	PQI	86	9	8	12	15	7	47	36
Number of Families Served by Head Start Coordinator*FSFN data until Feb 2019	PQI	37	19	7	5	6	6	15	13
Total number of FSFN closures	PQI	9	3	2	0	0	3	0	0
Percent of Satisfied Families Successfully Completing	PQI	100%	100%	100%	100%	100%	100%	100%	n/a

SAFETY MANAGEMENT SERVICES (SMST)

Safety Management Services Data		March 2018	Sep-18	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019
Number of New Children Served by Safety Management Services	BFP FVP	15	14	11	2	16	8	7	4
Number of New Families Served by Safety Management Services	PQI	7	4	7	1	7	3	3	2
Number of Cases Served by Safety Management Services Team	PQI	23	14	12	11	7	11	12	11
Number of Children Served by SMST (added)					26	16	29	29	27
Number of Children Removed During Services	BFP FVP	6	0	0	0	1	1	0	1
Percent of Satisfied Families	PQI	NA	100%	100%	100%	100%	100%	100%	100%
Percent of FANS completed within first 7 days of services	BFP CAP	100%	100%	100%	100%	14%	100%	75%	58%

MOBILE RESPONSE TEAM (MRT)

Mobile Response Team Data		March 2018	Sep-18	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019
Total Number of Calls Received (CW and ME, duplicated)	CFG	77	27	32	21	24	50	51	53
Number of Telephonic Crisis Response Assessments	CFG	63	15	18	12	19	25	13	16
Number of Onsite Crisis Response Assessments	CFG	14	7	14	9	5	15	24	22
# of Post Assessment Stfgs Attended CHANGED TO PERCENT COMMUNITY	CFG	1	0	6		87.50%	58%	76%	70%
Number of Children Served by Mobile Response Team	CFG	49	50	55	48	46	99	82	93
Percent of Children with Placement Disruption	BFP Contract	0	0%	0	0	0	0	0	0
Percent of Calls with Timely Onsite Crisis Response	BFP Contract	100%	100%	100%	100%	100%	100%	100%	91%

TARGETED CASE MANAGEMENT (TCM)

Targeted Case Management Data		March 2018	September 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019
Number of New TCM cases	CSP ART-3, BFP ART-3	1	1	0	0	0	0	1	0
Number of New TCM children	CSP ART-3, BFP ART-3	1	1	0	0	0	0	1	0
Number of New TCM adults	CSP ART-3, BFP ART-3	0	0	0	0	0	0	0	0
Number of Children Served by TCM	CSP ART-3, BFP ART-3	5	2	1	1	1	1	3	3
Number of Adults Served by TCM	CSP ART-3, BFP ART-3	1	0	0	0	0	0	0	0
Implement Medicaid Billing, with a target of target \$50,000 in billable services	CSP ART-3, BFP ART-3	\$1,140	\$ 336.00	\$240	\$240	\$240	\$330	\$345	\$247.50

