



**Brevard C.A.R.E.S.
Board Report June 2017**

Strengthening Families...Whatever It Takes!

May 2017

Brevard C.A.R.E.S. continues to move forward with readiness activities for Targeted Case Management implementation. We have executed a contract with one individual and the other is in process. Training is set was completed in May for these two individuals as well as additional Brevard C.A.R.E.S. staff members. The first case has been assigned. The certification process for Targeted Case Managers and Supervisors is changing, and moving forward Targeted Case Managers and Supervisor will need to be certified by the Florida Certification Board. The training requirements for certification will remain the same, however prior to certification case managers and supervisors will be required to complete a certification exam similar to child welfare certification. Because we were able to complete our training and requirements prior to June 30th, Brevard C.A.R.E.S. staff and contractors will be grandfathered in and not need to complete the certification exam.

Brevard C.A.R.E.S. continues to move forward with readiness activities COA re-accreditation. Current activities are focused on updating operating procedures, Disaster Preparedness Plan, and the Performance Quality Improvement Plan and supporting documents. The preliminary self-study documents were completed and submitted May 12th.

On May 17th, Brevard C.A.R.E.S. in partnership with Brevard Family Partnership and the Department of Children and Families initiated a quality assurance review of Non-Judicial In-Home Services. The purpose of the review was two-fold: to review specific actions taken by Brevard C.A.R.E.S. staff in relation to a child death investigation, and to look for system of care opportunities for improvement. The project included a case specific quality assurance review, a quality assurance review of all of the active cases of the assigned Diversion Care Coordinator. An extended review was also completed for a sample of active Non Judicial In Home Services cases to look at quality of supervision. The review yielded several opportunities for improvement, two terminations and temporary reassignment and realignment of staff to address the quality of services being provided.

Respectfully Submitted,
Phebe Powell
Executive Director