



# Brevard C.A.R.E.S.

**Executive Director Report  
April 14, 2021**

Kathryn Parker  
Executive Director

**Strengthening Families...Whatever It Takes!**

## February & March 2021

### Key accomplishment(s) this past month

- Brevard CARES received their annual monitoring for Brevard Family Partnership. We are happy to report that Brevard CARES received an outstanding review and was not placed on a corrective action plan for the first time in at least 5 years. Historically, the family Support Services Unit has had issues with documentation this has significantly improved this year. Moving forward the Family Support Services unit will begin to log their cases in Fidelity HER. The latest roll out for this will be July 1, 2021 but we are hopeful to begin piloting the use beginning April 1, 2021. The new supervisor for the Family Support unit was previously a targeted case manager and is familiar with documenting all records in an electronic health records system. We also made a switch to move the Family Support Services Supervisor back to the role of wrap around coach. The wrap around coach position is important as we work towards an opportunity to move the CARES model up on the federal clearing house.
- Christine Williams-Kelly submitted an article for Florida Today about mental health in the black community. Christine was also spotlighted on a Facebook page called Brevard CALM for her work in our community on mental health. The link to read the article on Florida today is included.  
<https://www.floridatoday.com/story/life/wellness/2021/02/09/mental-health-black-community-silent-growing-problem/4412233001/>
- The Family of Agencies training department has developed a training called Working Across Bias. This training will focus on helping staff identify potential bias's they may have working with each other as well as with their clients. We believe this is an important topic that need to be discussed on an ongoing basis. We have at least of one third of our staff attending the first training scheduled for April 1, 2021.
- The Family of Agencies is working hard to create a culture that is inclusive and helps celebrate each other. This year our Employee Appreciation Week with be housed in conjunction with the entire Family of Agency, this is currently 214 people. The Employee Appreciation Week is scheduled for the week of March 22- March 26, 2021. The week will start with logo themed items and end with a day at the Brevard Zoo.

### Key challenges moving forward

- Brevard CARES in on the last step towards completing the Behavioral Health application through Medicaid. This step requires a medical doctor to agree to attach their license to our agency for Medicaid billing.

Respectfully Submitted,

*Kathryn Parker*

Executive Director