

## December 2019 Data Report

Presented by: Kathryn Parker Interim Executive Director

| Brevard C.A.R.E.S. Data   | Jan 2019     | Feb 2019    | Mar 2019     | Apr 2019    | May 2019    | June 2019 | July 2019   | Aug 2019    | Sept 2019  | Oct 2019   | Nov 2019   | Dec 2019   |
|---|--------------|-------------|--------------|-------------|-------------|-----------|-------------|-------------|------------|------------|------------|------------|
| Total Number of Children Served by the Agency                   | 464          | 445         | 421          | 482         | 409         | 422       | 435         | 441         | 437        | 413        | 381        | 391        |
| Total Number of Families Served by the Agency                   | 216          | 206         | 198          | 217         | 195         | 200       | 144         | 192         | 195        | 188        | 210        | 184        |
| Total Number of Client Complaints & Trackers                    | 0            | 1           | 0            | 1           | 1           | 0         | 0           | 0           | 0          | 0          | 0          | 0          |
| Total Number of Critical Incident Reports                       | 3            | 4           | 2            | 2           | 8           | 6         | 5           | 5           | 3          | 3          | 3          | 2          |
| Percent of Satisfied Families Successfully Completing           | 100%         | 100%        | 100%         | 100%        | 100%        | 100%      | 100%        | 100%        | 100%       | 100%       | 100%       | 100%       |
| Increase revenue from new sources by \$20,000                   | 0            | 0           | 0            | 0           | 0           | 0         | \$2,500.00  | \$10,000.00 | \$0.00     | \$0.00     | \$0.00     | \$0.00     |
| Total Monthly Match   | \$ 14,702.99 | \$ 3,628.00 | \$ 16,954.57 | \$ 5,616.00 | \$ 3,628.00 | \$ 174.24 | \$ 1,898.98 | \$148.08    | \$1,808.96 | \$3,561.86 | \$3,757.32 | \$1,584.64 |
| C.A.R.E.S. Program Data   | Jan 2019     | Feb 2019    | Mar 2019     | Apr 2019    | May 2019    | June 2019 | July 2019   | Aug 2019    | Sept 2019  | Oct 2019   | Nov 2019   | Dec 2019   |
| Number of Bypass Referrals                                      | 15           | 15          | 21           | 31          | 28          | 15        | 27          | 21          | 33         | 32         | 30         | 15         |
| Number of new Prevention cases                                  | 15           | 19          | 22           | 19          | 17          | 12        | 17          | 25          | 19         | 23         | 14         | 11         |
| Number of new Prevention children                               | 32           | 52          | 58           | 46          | 49          | 26        | 34          | 55          | 47         | 57         | 36         | 34         |
| Number of Children Served in<br>Prevention                      | 196          | 214         | 219          | 273         | 210         | 235       | 268         | 263         | 261        | 238        | 203        | 222        |
| Number of Families Served in<br>Prevention                      | 84           | 87          | 93           | 108         | 87          | 103       | 101         | 104         | 108        | 101        | 121        | 97         |
| Percent of Children Seen  | 48%          | 45%         | 62%          | 52%         | 72%         |           | 84%         | 85%         | 92%        | 82%        | 86%        | 79%        |
| Number of Removals During Open Services                         | 0            | 1           | 0            | 0           | 0           | 0         | 0           | 0           | 2          | 0          | 0          | 0          |
| C.A.R.E.S. Program Case Closure Data                            | Jan 2019     | Feb 2019    | Mar 2019     | Apr 2019    | May 2019    | June 2019 | July 2019   | Aug 2019    | Sept 2019  | Oct 2019   | Nov 2019   | Dec 2019   |
| Total number of FSFN closures                                   | 14           | 1           | 23           | 21          | 5           | 13        | 27          | 14          | 10         | 13         | 12         | 17         |
| Cases without Verfied Abuse 6                                   | 100%         | 100%        | 100%         | 83%         | 78%         | 82%       | 100%        | 100%        | 91%        | 100%       | 100%       | 93%        |
| Penthic or Sausned Families Successfully Completing (*not final | 100%         | 100%        | 100%         | 100%        | 100%        | 100%      | 100%        | 100%        | 100%       | 100%       | 100%       | 100%       |
| C.A.R.E.S. Program Caseload<br>Data                             | Jan 2019     | Feb 2019    | Mar 2019     | Apr 2019    | May 2019    | June 2019 | July 2019   | Aug 2019    | Sept 2019  | Oct 2019   | Nov 2019   | Dec 2019   |

| Monthly Average Per Care<br>Coordinator (# of Children)            | 17       | 17       | 19       | 22       | 17       | 21        | 54        | 53       | 52        | 43       | 37       | 34       |
|--|----------|----------|----------|----------|----------|-----------|-----------|----------|-----------|----------|----------|----------|
| Average length of Participation                                    | 98       | 96       | 101      | 108      | 119      | 120       | 121       | 125      | 120       | 114      | 103      | 117      |
| NJIHS Data   | Jan 2019 | Feb 2019 | Mar 2019 | Apr 2019 | May 2019 | June 2019 | July 2019 | Aug 2019 | Sept 2019 | Oct 2019 | Nov 2019 | Dec 2019 |
| Number of new NJIHS cases  | 18       | 8        | 9        | 13       | 18       | 9         | 12        | 10       | 10        | 12       | 13       | 14       |
| Number of new NJIHS children                                       | 35       | 17       | 13       | 22       | 34       | 16        | 22        | 27       | 19        | 23       | 21       | 23       |
| Number of Families Served in Non<br>Judicial In Home Services      | 109      | 101      | 93       | 96       | 97       | 97        | 79        | 88       | 86        | 87       | 89       | 87       |
| Number of Children Served in Non<br>Judicial In Home Services      | 232      | 204      | 183      | 187      | 181      | 187       | 167       | 178      | 142       | 175      | 178      | 169      |
| Percent of Children Seen   | 95.13%   | 95.14%   | 97.51%   | 99.46%   | 100.00%  | 99.15%    | 99.98%    | 93.90%   | 99.86%    | 100.00%  | 100.00%  | 99.52%   |
| Number of Removals During Open Services                            | 2        | 1        | 2        | 3        | 3        | 4         | 4         | 5        | 3         | 3        | 4        | 1        |
| Percent of OFFA completed within 30 days of case transfer staffing | 89%      | 96%      | 100%     | 84%      | 96%      | 99%       | 99%       | 99%      | 100%      | 98%      | 73%      | 83%      |
| Number of NJ Staff Wraparound Certified (including supervisor)     | 5        | 5        | 5        | 5        | 5        | 0         | 0         | 2        | 2         | 1        | 1        | 1        |
| Number of NJ Staff Child Welfare Certified (including supervisor)  | 6        | 6        | 6        | 6        | 6        | 6         | 6         | 9        | 9         | 10       | 10       | 10       |
| NJIHS Case Closure Reasons   | Jan 2019 | Feb 2019 | Mar 2019 | Apr 2019 | May 2019 | June 2019 | July 2019 | Aug 2019 | Sept 2019 | Oct 2019 | Nov 2019 | Dec 2019 |
| Total number of FSFN closures                                      | 7        | 6        | 3        | 13       | 4        | 17        | 10        | 4        | 5         | 17       | 15       | 7        |
| Cases without Verfied Abuse 6                                      | 98%      | 97.4%    | 97%      | 96%      | 93%      | 93%       | 92%       | 96%      | 91%       | 92%      | 94%      | 94%      |
| NJIHS Caseload Data  | Jan 2019 | Feb 2019 | Mar 2019 | Apr 2019 | May 2019 | June 2019 | July 2019 | Aug 2018 | Sept 2019 | Oct 2019 | Nov 2019 | Dec 2019 |
| Monthly Average of Families Per Care Coordinator                   | 12       | 10       | 10       | 10       | 10       | 11        | 10        | 10       | 10        | 9        | 9        | 9        |
| Monthly Average of Children Per Care Coordinator                   | 26       | 21       | 20       | 19       | 18       | 21        | 21        | 20       | 16        | 18       | 18       | 17       |
| Average length of Participation                                    | 101      | 125      | 136      | 136      | 123      | 115       | 98        | 140      | 99        | 139      | 132      | 134      |
| Post Adoption Services Data  | Jan 2019 | Feb 2019 | Mar 2019 | Apr 2019 | May 2019 | June 2019 | July 2019 | Aug 2019 | Sept 2019 | Oct 2019 | Nov 2019 | Dec 2019 |
| Number of New Children Served in F                                 | 0        | 1        | 4        | 7        | 10       | 7         | 1         | 4        | 0         | 0        | 0        | 0        |
| Number of Families Served in Post<br>Adoption (Target 50 in state) | 16       | 15       | 9        | 5        | 14       | 15        | 16        | 3        | 5         | 5        | 5        | 5        |

| Adoption (in state)* FSFN data until                         | 20       | 19       | 11       | 22       | 23       | 28        | 29        | 4        | 14        | 14       | 11       | 11       |
|--|----------|----------|----------|----------|----------|-----------|-----------|----------|-----------|----------|----------|----------|
| A0\$2012 support group meetings/activities for post adoptive | 0        | 1        | 1        | 1        | 1        | 1         | 0         | 1        | 1         | 1        | 1        | 1        |
| Number of Families Who Participated in Support Group         | 0        | 7        | 4        | 12       | 8        | 9         | 0         | 10       | 5         | 7        | 13       | 9        |
| Percent of Annual Contacts<br>Completed                      | 100%     | 100%     | 100%     | 100%     | 100%     | 100%      | 100%      | 100%     | 100%      | 100%     | 100%     | 100%     |
| share resource information with post adoptive families       | 1        | QRT      | QRT      | 1        | QRT      | QRT       | 1         | QRT      | QRT       | QRT      | 1        | QRT      |
| Head StartServices Data                                      | Jan 2019 | Feb 2019 | Mar 2019 | Apr 2019 | May 2019 | June 2019 | July 2019 | Aug 2019 | Sept 2019 | Oct 2019 | Nov 2019 | Dec 2019 |
| Number of New Children Served by I                           | 2        | 3        | 0        | 13       | 6        | 0         | 0         | 7        | 0         | 4        | 3        | 2        |
| Number of Children Served by<br>Head Start Coordinator       | 7        | 47       | 36       | 51       | 36       | 36        | 22        | 14       | 18        | 25       | 24       | 18       |
| Head Start Coordinator*FSFN data                             | 6        | 15       | 13       | 20       | 13       | 13        | 9         | 8        | 9         | 13       | 12       | 10       |
| Total number of FSFN closures                                | 3        | 0        | 0        | 0        | 0        | 0         | 3         | 1        | 0         | 1        | 1        | 3        |
| Percent of Satisfied Families<br>Successfully Completing     | 100%     | 100%     | n/a      | 100%     | 100%     | 100%      | 100%      | 100%     | 100%      | 100%     | 100%     | 100%     |
| Safety Management Services Data                              | Jan 2019 | Feb 2019 | Mar 2019 | Apr 2019 | May 2019 | June 2019 | July 2019 | Aug 2019 | Sept 2019 | Oct 2019 | Nov 2019 | Dec 2019 |
| Number of New Children Served by S                           | 8        | 7        | 4        | 11       | 11       | 12        | 6         | 20       | 16        | 17       | 17       | 12       |
| Number of New Families Served by                             | 3        | 3        | 2        | 6        | 4        | 7         | 3         | 8        | 8         | 10       | 5        | 4        |
| Number of Cases Served by Safety<br>Management Services Team | 11       | 12       | 11       | 16       | 12       | 16        | 9         | 14       | 11        | 14       | 14       | 14       |
| Number of Children Served by SMST (added)                    | 29       | 29       | 27       | 34       | 26       | 38        | 14        | 24       | 18        | 23       | 33       | 36       |
| Number of Children Removed<br>During Services                | 1        | 0        | 1        | 0        | 0        | 0         | 0         | 0        | 2         | 0        | 1        | 2        |
| Percent of FANS completed within first 7 days of services    | 100%     | 75%      | 58%      | 67%      | 40%      | 85%       | 100%      | 88%      | 100%      | 90%      | 100%     | 75%      |
| Mobile Response Team Data                                    | Jan 2019 | Feb 2019 | Mar 2019 | Apr 2019 | May 2019 | June 2019 | July 2019 | Aug 2019 | Sept 2019 | Oct 2019 | Nov 2019 | Dec 2019 |
| Total Number of Calls Received (CW                           | 50       | 51       | 53       | 46       | 49       | 43        | 46        | 48       | 39        | 57       | 49       | 30       |
| Number of Telephonic Crisis Respon                           | 25       | 13       | 16       | 10       | 17       | 18        | 25        | 8        | 9         | 19       | 18       | 7        |
| Number of Onsite Crisis Response A                           | 15       | 24       | 22       | 27       | 22       | 17        | 21        | 25       | 18        | 18       | 26       | 11       |

| Number of Children Served by<br>Mobile Response Team                      | 99       | 82       | 93        | 43       | 105      | 71        | 46        | 44       | 74        | 71       | 81       | 34       |
|---|----------|----------|-----------|----------|----------|-----------|-----------|----------|-----------|----------|----------|----------|
| Percent of Children with Placement Disruption                             | 0        | 0        | 0         | 0%       | 0%       | 0%        | 0%        | 0%       | 0%        | 5%       | 8%       | 3%       |
| Percent of Calls with Timely Onsite Crisis Response                       | 100%     | 100%     | 91%       | 100%     | 100%     | 100%      | 91%       | 100%     | 100%      | 96%      | 96%      | 100%     |
| Targeted Case Management Data   | Jan 2019 | Feb 2019 | Mar 2019  | Apr 2019 | May 2019 | June 2019 | July 2019 | Aug 2019 | Sept 2019 | Oct 2019 | Nov 2019 | Dec 2019 |
| Number of New TCM cases   | 0        | 1        | 0         | 0        | 1        | 0         | 0         | 0        | 0         | 0        | 0        | 0        |
| Number of New TCM children  | 0        | 1        | 0         | 0        | 0        | 0         | 0         | 0        | 0         | 0        | 0        | 0        |
| Number of New TCM adults  | 0        | 0        | 0         | 0        | 0        | 0         | 0         | 0        | 0         | 0        | 0        | 0        |
| Number of Children Served by TCM  | 1        | 3        | 3         | 3        | 3        | 0         | 0         | 0        | 0         | 0        | 0        | 2        |
| Number of Adults Served by TCM  | 0        | 0        | 0         | 0        | 0        | 0         | 0         | 0        | 0         | 0        | 0        | 0        |
| implement inedicate billing, with a target of target \$50,000 in billable | \$330    | \$ 345   | \$ 247.50 | \$275    | \$84     | \$0       | \$0       | \$0      | \$0       | \$0      | \$0      | \$0      |
| Parenting with Love and Limits Da   | Jan 2019 | Feb 2019 | Mar 2019  | Apr 2019 | May 2019 | June 2019 | July 2019 | Aug 2019 | Sept 2019 | Oct 2019 | Nov 2019 | Dec 2019 |
| Number of New Children Served   | 6        | 6        | 0         | 5        | 0        | 5         | 0         | 5        | 0         | 5        | 0        | 0        |
| DCF/Case Management Referrals   | 4        | 2        | 2         | 1        | 3        | 1         | 1         | 2        | 1         | 2        | 2        | 1        |
| DJJ Referrals   | 0        | 0        | 0         | 0        | 0        | 0         | 0         | 0        | 0         | 0        | 0        | 0        |
| Self/Community/211 Referrals  | 4        | 6        | 6         | 4        | 2        | 7         | 6         | 9        | 6         | 10       | 6        | 3        |
| Number of Ongoing Cases Served  | 8        | 8        | 8         | 13       | 5        | 8         | 7         | 11       | 7         | 12       | 8        | 7        |
| Homelessness Data   | Jan 2019 | Feb 2019 | Mar 2019  | Apr 2019 | May 2019 | June 2019 | July 2019 | Aug 2019 | Sept 2019 | Oct 2019 | Nov 2019 | Dec 2019 |
| Number of New Homeless<br>Prevention cases (HMIS Data)                    | 1        | 0        | 0         | 0        | 0        | 0         | 0         | 0        |           | 0        | 1        | 1        |
| Total Homeless Prevention cases (HMIS Data)                               | 31       | 31       | 31        | 31       | 31       |           | NA        |          |           | 1        | 5        | 6        |
| Total Homeless cases (HMIS Data)  | 16       | 18       | 18        | 18       | 16       |           | 17        |          |           | 1        | 5        | 6        |
| Total Number of Families Served under HfH                                 | 3        | 4        | 4         | 4        | 3        |           | 3         |          |           | 8        | 5        | 3        |

| Used from BHC Grant, short-term crisis intervention for homeless families | \$ 2,788.88 | \$ 3,197.22 | \$ 2,598.91 | 4,921.79 | \$ 2,267.23 |           | \$ 243.00   |             | \$ -      | \$ -     | \$ 1,218.00 | \$ 476.03 |
|---|-------------|-------------|-------------|----------|-------------|-----------|-------------|-------------|-----------|----------|-------------|-----------|
| Total Number of SPDATs completed (triage and full)                        | 1           | 2           | 0           | 0        | 0           |           | 0           |             | 2         | 5        | 2           | 3         |
| Cribs for Kids Data   | Jan 2019    | Feb 2019    | Mar 2019    | Apr 2019 | May 2019    | June 2019 | July 2019   | Aug 2019    | Sept 2019 | Oct 2019 | Nov 2019    | Dec 2019  |
| Number of Safe Sleep Classes (target 40)                                  | 6           | 4           | 8           | 6        | 7           | 5         | 5           | 7           | 4         | 4        | 7           | 3         |
| Number of Cribs for Kids Pack and Plays Distributed (target 400)          | 17          | 12          | 21          | 23       | 21          | 12        | 20          | 18          | 15        | 11       | 12          | 5         |
| Number of Pack and Plays<br>Distributed as Tangible Resource              | 6           | 3           | 4           | 5        | 10          | 40        | 10          | 10          | 6         | 10       | 4           | 2         |
| Raise \$24,000 through sponsorship  | \$ -        | \$ -        | \$ -        | \$ -     | \$ 3,622.00 | \$ -      | \$ 5,000.00 | \$ 1,000.00 | \$ -      | \$ -     | \$ -        | \$ -      |